Ref No. SG9297

Date: 13 March 2020

REQUEST:

- 1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?
- 2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?
- 3. Is data privacy and or information security compliance a priority for the organisation's board?
- 4. On your Organisation's risk register, are there any Information Technology related risks? a. If time/ cost allows, please list the top three related risks.
- 5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?
 - a. Has the organisation had a security breach in the past 12 months?
- 6. Did the organisation meet its Information Technology savings target in the last Financial Year?
- 7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?
- 8. Does the organisation have the skills and resource levels necessary for moving to the cloud?
- 9. Do you have an EPR in place? If so which one? If not do you have a timescale of which you have to implement it?
- 10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?
 - a. If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?

OUR RESPONSE: I can confirm the Trust holds the information requested. However, information pertaining to risks and cyber security vulnerabilities is being withheld, as we believe it is exempt under Section 38 of the Freedom of Information Act 2000. We have applied the public interest test and consider that in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Disclosure of the information requested could make the Trust more vulnerable to a Cyber-crime, placing staff and patients at risk.

- 1. Yes. There is a Business Continuity Plan and Disaster Recovery in place.
- 2. No
- 3. Yes
- 4. As mentioned above, this information is exempt under Section 38 of the Freedom of Information Act.
- 5. As mentioned above, this information is exempt under Section 38 of the Freedom of Information Act.
- 6. Yes
- 7. Unfortunately, we do not hold this information, as it is not recorded separately.
- 8. Yes
- 9. Servelec RiO and TPP SystmOne
- 10. No