Volunteer Role Description

January 22

Role	Ward Assistant
Purpose	To support ward staff in providing care for patients
Base	Rutland Ward Rutland Hospital Oakham
Hours	2-3 hours a week (for at least 6 months)
Reports to	Ward Manager
Benefits of this volunteer activity	 Supports patients to develop their health, well-being and recovery. Opportunity to gain experience as well as new skills and knowledge. Opportunity to spend time doing something you can feel proud of. Improve your confidence. Opportunity to meet new people. References will be given to volunteers about their time in their placement.
Key tasks	 Tasks may include the following: Filling up water jugs and giving to the patients, taking the tea trolley round to the patients Assisting with patient's lunches, help with cutting up food and clearing away Conversing and sitting with the patients Taking part in activities with patients, such as jigsaws, games and reading to the patients
Exclusions	 Volunteers are not expected to be involved in any of the following: Moving and handling of patients Patients personal care
Person Specification and Requirements	 Good communication skills Able to follow instructions Friendly and personable Punctual and reliable Able to work independently and as part of a team Comfortable working in a fast-paced environment Understanding of need for confidentiality Commitment to uphold trust core values and NHS policies



Volunteer Role Description

January 22	Volunteer Role Description VS VERSION D0.4
Training and Support Needs	 Information Governance Health and Safety Infection Prevention and Control Use of Personal Protective Equipment (PPE) (if required for the role) Confidentiality Safeguarding Equality and Diversity Local trust induction and orientation Any other mandatory training as specific by the trust A standard/enhanced DBS is required for this role. This is processed free of charge for volunteers.
COVID-19 Guidance	 In line with government advice volunteers must: Be healthy, fit and well Not be pregnant; Not fall into one of the population groups that are considered to be more vulnerable to COVID-19 (<u>list here</u>) All volunteers must be aware of the need to stop volunteering should they feel unwell and to follow the latest government and NHS advice for the public especially regarding COVID-19 symptoms.