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Leicestershire Partnership Trust Board – 24th September 2024

Learning from CQC Section 48 inspection of Nottinghamshire Healthcare NHS Trust

Purpose of the report

To provide an update to the Board on LPT's self-assessment and learning from the recent Section 48 inspection of Nottinghamshire Healthcare NHS Trust and an overview of actions taken or planned to address any improvements.

Analysis of the issue

Section 48 of the NHS Act 2008 permits CQC to conduct any 'special reviews or investigations. In this instance, CQC were commissioned by the Secretary of State for Health and Social Care to review patient safety and quality of care in the services provided by Notts Healthcare following a high-profile case. Part one of the report was published in March 2024, the key themes related to demand for services and access to care; quality of care; safe staffing & leadership. The report has focussed primarily on community mental health services and the high secure, Rampton Hospital. Part two of the report was published in August 2024.

The CQC have identified they are committed to looking in detail at the standard of care in community mental health services and have requested all Mental Health Trusts to respond to a national survey outlining how, following the review, trust boards have:

- Reflected on the issues and recommendations identified in the review.
- Self-assessed and/or audited community mental health services,
- Identified areas for improvement in quality of care, patient safety, public safety, and staff experience.
- Put in place, or are putting in place, action plans and timescales to address the areas for improvement.

The expectation is that organisations respond to CQC the survey by the 30^{th of} September 2024.

This paper includes a slide pack of:

- Learning and themes from the review
- An update on the self-assessment processes conducted within LPT.
- An overview of next steps and action planning.

Proposal

It is proposed Trust Board

- Take assurance from the initial learning and reflection undertaken by LPT on the review.
- The follow up to the Section 48 of Notts HC and the subsequent LPT self-assessment is added as a workstream to the Rapid Improvement Programme Board to provide a programme approach.
- Take assurance that LPT will respond to the CQC survey within the timeline of 30 September 2024.

Decision

Trust Board are asked to:

• Agree with the proposals made within the paper.

Governance table

Governance table		
For Board and Board Committees:	Trust Board	
Paper sponsored by:	James Mullins – Interim Chief Nurse	
	Tanya Hibbert – Director of Mental Health	
	Paul Williams – Interim Director of FYCP-LD	
Paper authored by:	Tracy Ward – Head of Patient Safety Alison Kirk – Head of Patient Experience &	
	Involvement	
	Deanne Rennie – AD for AHP' & Quality	
Date submitted:	16 th September 2024	
State which Board Committee or other forum	EMB June 2024 & July 2024	
within the Trust's governance structure, if	SEB September 2024	
any, have previously considered the		
report/this issue and the date of the relevant meeting(s):		
If considered elsewhere, state the level of		
assurance gained by the Board Committee		
or other forum i.e., assured/ partially assured		
/ not assured:		
State whether this is a 'one off' report or, if	One off	
not, when an update report will be provided		
for the purposes of corporate Agenda		
planning LPT strategic alignment:	Great Health Outcomes	V
LF1 Strategic alignment.	Great Care	X
		X
	Great Place to Work	
	Part of the Community	
CRR/BAF considerations:	List risk number and title of risk	
Is the decision required consistent with		
LPT's risk appetite:		
False and misleading information (FOMI)		
considerations:		
Positive confirmation that the content does		
not risk the safety of patients or the public		
Equality considerations:		